

EXPO.e

EXPO.e Standard Trial Terms

Reseller Version 1.3

HM Government
G-Cloud

Crown
Commercial
Service
Supplier



ISO
9001
Quality
Management

ISO
27001
Information Security
Management

ISONEC
20000-1
Information
Technology Service
Management

CSA STAR
Cloud Security

ISO
22301
Business
Continuity
Management

ISO
50001
Energy
Management

ISO
14001
Environmental
Management

BS
10012
Data
Protection

ISO
27017
Security Controls
for Cloud Services

Exponential-e Standard Trial Terms v1.3 (Reseller)

The Services which are the subject of the Trial are restricted to the level set out on the Order Form (and in the case of (i) a SSL VPN Service Trial, limited to a maximum of ten (10) users, (ii) a Desktop-as-a-Service (DaaS) Trial, limited to a maximum of five (5) users) and (iii) a Hosted PBX Trial, limited to a maximum of three (3) users.

For the duration of the Trial there will be no Charges for the Service which is the subject of the Trial. Equally the Partner shall not charge the End User for the Services which are the subject of the Trial for the Trial Period.

No service levels or service credits shall apply for the duration of the Trial.

The Trial shall be provided for the longer of (i) 30 days or (ii) the period set out as the Initial Term on the Order Form in the case of all Services except DaaS which shall be provided for a maximum period of seven (7) days and Hosted PBX which shall be provided for a maximum period of fourteen (14) days, irrespective of any longer period stated as the Initial Term on the Order Form ("Trial Period").

Either Party may terminate the Trial at any time by serving written notice on the other Party.

At the end of the Trial Period or upon earlier termination, the Service shall automatically cease.

Prior to the expiry of the Trial Period the Partner shall confirm whether it wishes to continue to receive the Service or not. If the Partner elects to continue receiving the Service, Exponential-e shall prepare a new Order Form setting out the terms and the price going forward.

Any data stored on Exponential-e equipment during the Trial shall be automatically deleted ten (10) days after the end of the Trial unless the Partner has elected to continue to receive the Service.

Exponential-e's liability in respect of the Trial shall be limited to a total of £100 regardless of whether such liability arises from breach of contract, in tort or otherwise. This shall be in lieu of any different amounts specified in the Master Partner Reseller Agreement. For the avoidance of doubt, this limit shall apply to Exponential-e's indemnification obligations.

Exponential-e reserves the right at any time, on notice to amend and/or withdraw any aspect of, or the whole of, the Services or these Standard Trial Terms.

Where the Trial relates to a Hosted PBX Service, the Partner/ End User's ability to make calls during the Trial Period shall be limited solely to UK landlines (01/02/03) and certain UK mobiles (details of which are available on request). Calls to international numbers and UK non-geographic numbers save for 03 numbers are barred.