Teams Calling as-a-Service

Offer customers a true, end-to-end communication and collaboration hub, powered by the industry-leading Microsoft Teams platform.

The power of Microsoft's next generation UCC suite, **EXPO.e's Teams Calling as-a-Service** offers a complete collaboration hub to connect your customers' end users both inside and outside their organisation, supporting you to help them drive productivity and transform their digital workspaces. Offer your customers seamless collaboration experiences with the ability to scale up or down from chat to audio to video with just one click. They can add further context to conversations with desktop / app sharing functionality or multi-user edits within Teams.
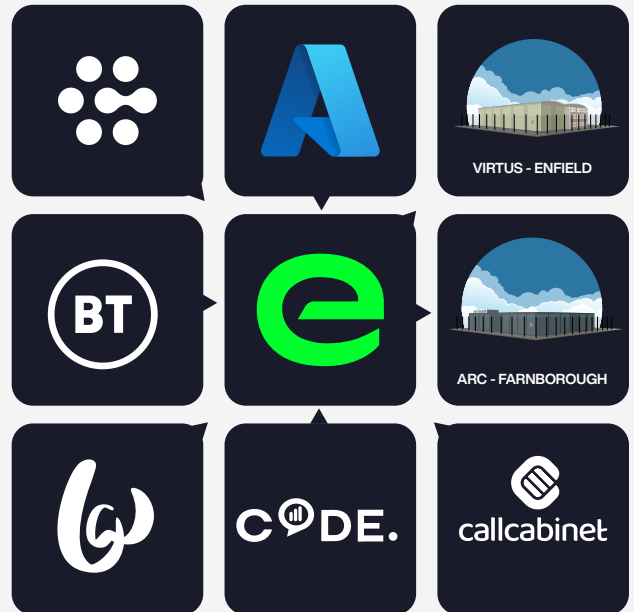
We take care of everything, removing the complexity and frustration for your customers when migrating away from legacy voice systems and multiple UCC suppliers, while empowering you to drive growth opportunities.

OUR TCAAS NETWORK

- **Multi-carrier resilience.**
- **High availability.**
- **Geo-diverse SBCs.**
- **Enterprise Carrier-grade Architecture.**
- **European breakout with min. 2 PoPs per country.**

VIRTUS - ENFIELD

ARC - FARNBOROUGH

CHALLENGES

- Users working from an array of devices require better app / system integration.

- Businesses must be agile and expedite decision making to remain competitive in today's fast paced market. They need to access expertise and share knowledge quickly.

- Businesses need to attract and retain talent by providing intuitive tools that make staying connected effortless from any location.

- Employees need to be reachable, connected and productive while on the move or when working remotely.

- Partners need to be able to offer a TCaaS solution for their customers from a trusted provider like EXPO.e to drive business growth.

FEATURES & BENEFITS

Full PBX & UCC functionality including IM&P, HD Audio and Video and Collaboration tools across any device.	Intuitive tools to maximise employee productivity anytime, anywhere across any device. Always-on communications
One identity & synced contacts across all devices.	
Seamless transition between devices.	
Create group chats with all the functionality available from consumer apps. Share GIF's, view media, paste images, share and edit live files	More connected, insightful experiences that save time and speed up idea sharing and decision making, for enhanced business agility and efficiency.
Complete integration with the O365 suite	
A fully managed service with an end-to-end SLA	99.99% uptime guaranteed as standard.
Self-service portal	Our intuitive PACE portal supports simple onboarding, configuration and provisioning of all customer UC requirements.
Existing DDI number ranges	Your customers can keep existing phone numbers via DDI portability.
Implementation support	You'll enjoy access to a dedicated UC Specialist and Provisioning Co-ordinator throughout every deployment process.

WHY EXPO.e?

We are a **Microsoft Gold Partner**, with extensive experience supporting customers with O365, and strong relationships with key ecosystem partners. We operate our own Voice and UC Platform, for 100% control of the service, ensuring superior quality and reliability for you and your customers. Our platform is fully resilient, with 100% uptime to date, across diverse locations. Based on enterprise-grade hardware and the latest software, our dedicated sales specialists, UCC solutions consultants, delivery experts and our 24 / 7 UK Support Desk provide hands-on support throughout migration and beyond.

Microsoft Gold Partner

bsi.	ISO 9001 Quality Management	ISO 27001 Information Security Management	ISO/IEC 20000-1 Information Technology Service Management	CSA STAR Cloud Security	ISO 22301 Business Continuity Management	ISO 50001 Energy Management	ISO 14001 Environmental Management	BS 10012 Data Protection	ISO 27017 Security Controls for Cloud Services